

SUSS Corporate Membership with the Singapore Polytechnic Graduates' Guild (SPGG)

Frequent Asked Questions

1. What are the benefits like?

All SUSS alumni are eligible to enjoy the following:

- 15% discount at all F&B outlets
(F&B outlets refer to “The Restaurant”, SPGG Coffee Hub, Oasis Hideout and the Prince Edward Lounge. Please note that there is no limit to the number of guests that you bring in for F&B. At the point of payment, show your alumni digital card to enjoy the 15% discount off the total bill. Do note that the 15% discount may not be applicable for certain promotions.)
- Complimentary usage of the Swimming Pool, Spa Wellness Centre (Jacuzzi, Hot and Cold Pool, Steam Room and Sauna) and Gymnasium. Please note that you can only sign in 1 guest. Please refer to the chart below for the guest rate.

Facilities	Operating Hours / Days	Charges (*subject to prevailing GST)
Swimming Pool	Daily & Public Holidays (PH)	Member <ul style="list-style-type: none"> ▪ No charge ▪ Inclusive of 1 towel, 1 locker and usage of Spa Wellness Centre Guest (15 years-old and above) <ul style="list-style-type: none"> ▪ \$8.00 per guest* ▪ Inclusive of 1 towel, 1 locker and usage of Spa Wellness Centre Loss of each locker key: \$30.00* Loss of each towel: \$15.00*
Gymnasium	8AM to 9PM	
Spa Wellness Centre (Jacuzzi, Hot & Cold Pool, Steam Room & Sauna) (Visitors below 15 years-old are not allowed)	Closed every 1 st Sunday of the month from 8PM for maintenance	

- Invitation to SPGG Members’ Only events, Dialogues and Seminars
- Enjoy perks with over 15 participating merchants. Please click [here](#) for merchant deals. (Merchants will be informed and would ask for staff/ alumni passes for verifications.)
- Members’ rates for Sports and Social Events. Please click [here](#) for the latest events and updates.
- Members’ rates apply for the booking of the Tennis Court and Pickleball Courts. For court bookings, please email membership@spgg.org.sg for Members’ portal access. Charges only apply to the court bookings, and there will be no charges for guests.

Tennis Court	<u>Daily & PH</u> 8AM to 9PM For court bookings, please email membership@spgg.org.sg for Members' portal access.	Off- Peak <u>Mon to Fri, 8AM to 5PM</u> \$5.00 per hour* Peak <u>Mon to Fri, 5PM to 9PM</u> <u>Sat, Sun & PH (Whole Day)</u> \$10.00 per hour*
Pickleball Courts	<u>Daily & PH</u> 8AM to 9PM For court bookings, please email membership@spgg.org.sg for Members' portal access.	<u>Daily & PH, 8AM to 9PM</u> \$10.00 per hour*

- Members' rates apply for the booking of the various function rooms. Please click [here](#) for the rates.
- Access to Local and Overseas Reciprocal Clubs. Please click [here](#) for more details.

2. How many guests can I sign in?

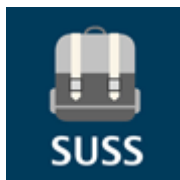
An alumnus may sign in 1 Guest to the premise, subject to prevailing rules and regulations of respective facilities.

3. How do I register?

An alumnus will have to show their alumni digital card when signing in at the SPGG front office.

4. How do I register for the alumni digital card?

Download the Backpack Mobile App



Step 1: Visit the [Apple App Store](#) or [Google Play Store](#) to download the Backpack mobile app.

Step 2: Login as "alumni" with your Alumni Portal login details

If you need help with your Alumni Portal login, please email your Full Name and PI number to MyMailSupport@SUSS.edu.sg. Please ensure that you are able to log in to the Alumni Portal website successfully before accessing the Backpack mobile app.

5. What are the reciprocal arrangements like?

Patronage of Reciprocal/Affiliate Clubhouse and Partner Merchants will be subject to respective Reciprocal/Affiliate Clubhouse and Partner Merchants arrangement terms and conditions or otherwise stated on social channels and notification from time to time. Please

approach the Front office for assistance and registration matters. Some clubs require you to register at their Front Office by showing your pass. For more details, please click [here](#).

6. Which facility requires advance booking?

The following facilities require advance booking (subject to availability)

- Tennis Court (Please email membership@spgg.org.sg for bookings)
- Pickleball Courts (Please email membership@spgg.org.sg for bookings)
- Events booking
- Banquet booking

7. How to get to SPGG?



Bus Stop A:

Bus Stop Number 19051: SBS 33, 33A, 196

Bus Stop B:

Bus Stop Number 17091: SBS 96, 96B, 151, 151e, 183

Bus Stop C:

Bus Stop Number 11369: SBS 74, 91, 92, 92A, 92B, 95, 191, 196, 198, 200, 200A

SPGG is located at Gate 4 of Singapore Polytechnic along Dover Road.

Travelling along AYE from City:

Exit at Exit 9 (University Flyover), turn right into Clementi Road. Turn right at junction of Clementi Road and Dover Road.

Travelling along AYE from Jurong:

Exit at Exit 9 into Clementi Road, turn right at junction of Clementi Road and Dover Road.

Travelling along PIE from City:

Keep right and exit at Jalan Anak Bukit. Turn left and go straight onto Clementi Road. Turn left at junction of Clementi Road and Dover Road.

Travelling along PIE from Jurong:

Exit at Clementi North Flyover. Travel along Clementi Ave 6 and filter left onto AYE. Exit AYE at Exit 9 (University Flyover). Travel along Clementi Road, turn right at junction of Clementi Road and Dover Road.

8. Code of Conduct

All alumni are to sign in or identify themselves when entering the premise, at respective facilities entry or outlets.

9. Rates and Operating Hours

Rates and Operating hours are subject to changes without prior notice. Please refer to their website (www.spgg.org.sg) for the latest updates.