

Curriculum Vitae



Associate Professor Alex Qian Qu

Head, Master of Science in Management Programme
School of Business

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Education Qualifications

2012	Ph.D., Business Administration, University of British Columbia, Canada
2003	M.Sc., Logistics and Supply Chain Management, National University of Singapore, Singapore
2003	M.Sc., Industrial Engineering, Georgia Institute of Technology, USA
2001	B.Sc., Mathematics, Nanjing University, China

Academic and Professional Experience

2015 - 2018	Deputy Head & Head, Business Programme, School of Business, SIM University & SUSS
2014 - Present	Lecturer/Senior Lecturer/Associate Professor, School of Business, SIM University/SUSS
2011 - 2014	Assistant Professor, School of International Business Administration, Shanghai University of Finance and Economics
2014	Research Fellow, College of Business, City University of Hong Kong
2009	Instructor, Sauder School of Business, University of British Columbia

Memberships and Professional Activities

- Member, Institute for Operations Research and Management Science (INFORMS)
- Member, Production and Operations Management Society (POMS)

Professional Experience

2004 - 2006	Account Executive, DHL Global Forwarding, Singapore
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Academic Research Interests

- Operations Management
- Service Management
- Healthcare Operations Management
- Consumer Behavior

Selected Publications

- Chen, H., **Qian, Q.**, Zhang, A. (2014) Would allowing privately funded health services reduce the public waiting time? Empirical evidence from Canadian joint replacement surgery data. *Production and Operations Management* 24(4): 605-618.
- Baron, O., Hu, M., Naja-Asadolahi, S., **Qian, Q.** (2015) Newsvendor selling to loss averse consumers with stochastic reference points. *Manufacturing & Service Operations Management* 17(4): 456-469.
- **Qian, Q.**, Guo, P., Lindsey, R. (2017) Comparison of subsidy schemes for reducing waiting times in healthcare systems. *Production and Operations Management* 26(11): 2033-2049.
- **Qian, Q.**, Zhuang, W. (2017) Tax/subsidy and capacity decisions in a two-tier health system with welfare redistributive objective. *European Journal of Operational Research* 260: 140-151.
- Zhou, W., Li, X., **Qian, Q.** (2021) Comparison of gatekeeping and non-gatekeeping designs in a service system with delay-sensitive customers. *Journal of Systems Science and Systems Engineering* 30(2): 125-150.

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