

Curriculum Vitae



Jason CHIAM Chiah Sern 詹家森

Head, Graduate Diploma in Community Leadership & Social Development Programme

Head, Graduate Diploma in Non-Profit Management Programme

Head, Graduate Certificate in Philanthropy Advising Programme

Deputy Head, Master of Human Capital Management Programme
S R Nathan School of Human Development

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Education Qualifications

2020 - present	Pursuing Doctor of Business Administration Programme, Singapore University of Social Sciences
2021	Graduate Diploma in Business, SUSS
2012	Executive Leadership Programme – Leading & Managing People, Wharton Business School, University of Pennsylvania
2007	Masters of Arts (Southeast Asian Studies), National University of Singapore
1999	Bachelor of Business Administration (2nd Upper Hons), National University of Singapore

Other Professional Qualifications

2001	Experiential Service Learning Facilitation, STADA
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Awards

2021	SUSS Teaching Excellence Award – Honourable Mention Certificate
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Academic and Professional Experience

Jan 2024 – Present	Deputy Head, Human Capital Management Programmes, SR Nathan School of Human Development, SUSS
Jan 2019- Present	Head, (Community Leadership, Social Development & Non-Profit Management) programmes, S R Nathan School of Human Development, SUSS
Jan – Dec 2018	Associate Lecturer, School of Business, SUSS
Jul – Dec 2018	Adjunct Senior Lecturer, S R Nathan School of Human Development, SUSS

Jul 2013 – Dec 2018	Administrative Head, UniSIM College, SUSS
Jan 2013 – Jun 2013	Senior Manager (Special Projects), Office of President, UniSIM
Oct 2007 – Dec 2012	Administrative Head, Registrar's Office UniSIM
Oct 2006 – Oct 2007	Senior Manager, Lee Kong Chian School of Business, SMU
Oct 2005 – Jul 2006	Manager, UOB-SMU Entrepreneurship Alliance Centre & Lee Kong Chian Scholars Programme (concurrent), SMU
Apr 2004 – Sep 2006	Manager, Lee Kong Chian School of Business, SMU
Jan 2002 – Mar 2004	Assistant Manager, School of Business, SMU

Memberships and Professional Activities

Member, Academy of Management (AOM)
 Ordinary Member, Singapore Institute of Management
 Member, School Advisory Committee (SAC), Henry Park Primary School
 Vice President, Henry Park Primary School Alumni Association
 Vice President (Finance)/Treasurer, Entrepreneurship Forum Singapore
 Mentor, Faculty of Arts & Social Science, National University of Singapore
 Appropriate Adult Youth Scheme (AAYS), Singapore Children's Society & Singapore Police Force
 Emergency First Responder (CPR)

Research Interests

- Organisational Behaviour
- Employee Engagement
- Educational Administration
- Change Management
- Strategic Management
- Social & Education Policies in Hong Kong
- Diversity & Inclusion Practices

Selected Publications

Chiah Sern, J. C., & Lim, T. W. (2021). Coping with unrest in the periphery of China: Comparative case studies of THAILAND, Myanmar AND HKSAR. *China and the World*, 4(3), 2150008-1-215008-21.
 doi:10.1142/s2591729321500085

Lim, T. W., & Chiam, J. C. (2020). Hong KONG'S changing role in connecting the mainland with the world. *China and the World*, 03(04), 2050015-1-2050015-22.
 doi:10.1142/s2591729320500157

Honours Thesis

An Evaluation of the IT Masterplan in Education – A Teachers' Perspective

Submitted in partial fulfilment of the Bachelor of Business Administration (Honours) Degree
 Supervisor: Associate Professor Francis N Pavri

Conference/Seminar Presentations

- **Proper Use of Internet through the Internet**
Information-Oriented Society & Youth
The 11th International Youth Forum, 2000, South Korea
- **Social Integration in Singapore through Public Housing**
2nd World Congress on Humanitarian & Social Sciences
2019, Valencia Spain
- **Tertiary Education & Social Development**
World Conference on Arts, Humanities & Social Sciences
2022, Bangkok Thailand
- **Change Management**
4th World Conference on Arts, Humanities & Social
Sciences
2023, Bangkok Thailand

Teaching courses

School of Business

BUS101	Management
BUS103	Organisational Behaviour
BUS104	Organisational Behaviour in the Technology Era
BUS489	Strategy for Business

S R Nathan School of Human Development

HRM203	Human Behaviour in Organisations
HCM551	Human Capital Management in the New Normal
HCM555	International HCM & Cultural Intelligence (co-teaching)
NPM511	Strategic Planning & Change Management for Non-Profit Management

Graduate Student Applied Project Supervision

Sim Han Cong Andrew (2020)	Social Enterprises (SEs) and Social Service Agencies (SSAs): Case Studies of SSAs Adopting SE Model to Increase Sources of Income
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