

## Curriculum Vitae



### Dr Pamela Goh

Lecturer, Public Safety & Security Programme  
School of Humanities and Behavioural Sciences

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## Education Qualifications

2022/23	Ph.D. (Psychology), Nanyang Technological University
2015	B.A. Hons (Psychology), Nanyang Technological University

## Academic and Professional Experience

2022	Associate, Singapore University of Social Sciences
2021 - 2022	Senior Research Analyst, Resilience, Safety and Security Psychology Branch, Home Team Behavioural Sciences Centre, Ministry of Home Affairs
2016 - 2020	Research Analyst, Resilience, Safety and Security Psychology Branch, Home Team Behavioural Sciences Centre, Ministry of Home Affairs

## Memberships and Professional Activities

2022 - Present	Member, The Society for Personality and Social Psychology
2021 - 2022	SG Psych Stuff, Mentor
2016 - Present	Victim Care Officer, Singapore Police Force

## Research Interests

National resilience; Crowd psychology; Prosociality during crises; Violent Extremism; Civil Disobedience

## Selected Publications

### Journal Publications

**Goh, P.**, Md Amir Ali, L. A. B., Ou Yong, D. C. K., Ong, G., Quek, J., Banu, H., Wu, J. T., Mak, C., & Mao, D. (2022). Why are some male alcohol misuse disorder patients high utilisers of emergency health services? An Asian qualitative study. *International Journal of Environmental Research and Public Health*, 19. [In press]

- Neo, L. S., Chen, X. K., **Goh, P.**, Quek, J., & Tan, H. H. (2022). Accuracy in polling as a means to an end: How to collect quality public sentiments to foster public trust. *Home Team Journal*, 11, 35-45.
- Goh, P.** & Chen, X. K. (2021). Building psychological resilience during the COVID-19 pandemic: Four strategies for community leaders. *Home Team Journal*, 10, 67–78.
- Vishwanath, A., Neo, L. S., **Goh, P.**, Lee, S., Khader, M., Ong, G., & Chin, J. (2020). Cyber hygiene: The concept, its measure, and its initial tests. *Decision Support Systems*, 128, 113160.
- Chen, X. & **Goh, P.** (2019). Fake news: Five key things Home Team officers should know. *Home Team Journal*, 9, 121-131.

### **Book Chapters**

- Goh, P. (2021).** Enhancing collective community resilience throughout a pandemic: Insights from Singapore. In M. Khader, D. Dillon, X. K. Chen, L. S. Neo, & J. Chin (Eds.), *How to prepare for the next pandemic: Behavioural sciences insights for Practitioners and Policymakers*. Singapore: World Scientific Publishing.
- Goh, P. (2021).** Humans as the weakest link in maintaining cybersecurity: Building cyber resilience in humans. In M. Khader, W. X. T. Chai, & L. S. Neo (Eds.), *Introduction to cyber forensic psychology: Understanding the mind of the cyber deviant perpetrators*. Singapore: World Scientific Publishing.
- Goh, P., Neo, L. S., & Chen, X. (2020).** The importance of the human-centric approach in combating cyber threats. In M. Khosrow-Pour (Ed.), *Encyclopedia of criminal activities and the deep web*. Hershey PA, USA: IGI Global.
- Goh, P. (2019).** Against the norm: The act of helping during violent extremist attack. In M. Khader, L. S. Neo, J. Tan, D. D. Cheong, & J. Chin (Eds.), *Learning from violent extremist attacks: Insights for Practitioners and Policymakers*. Singapore: World Scientific Publishing.

### **Conferences**

- The effect of perceptions of a malicious intent to harm during a crisis on victims' prosocial intentions.*  
Presentation at the Society for Personality and Social Psychology (SPSP) Annual Convention 2022, at Hilton San Francisco Union Square, San Francisco, United States of America, February 16-19, 2022.
- Are We Politically-Apathetic? Understanding and Comparing Sentiments Towards Activism in Singapore and Overseas.* Online oral presentation at Asia Pacific Association of Threat Assessment Professionals 2022 Conference, May 27, 2022.
- Stability of coping strategies across studies and contexts during the COVID-19 pandemic in Southeast Asia.*  
Online oral presentation at the 14th Biennial Conference of the Asian Association of Social Psychology 2021, July 31, 2021.
- COVID-19: A comparative study of coping styles between two time points in Asia.* Online poster presentation at the Society for Police and Criminal Psychology 2020 Online Conference, November 5-7, 2020.
- The act of helping during crises: Identifying influencers of prosocial or proself behaviours in terror attacks.*  
Presented at the 4th Asian Conference of Criminal & Operations Psychology (ACCOP 2019 Singapore) – Prepared for Evolving Threats: The Role of Behavioural Sciences, at Hotel Parkroyal on Beach Road, Singapore, July 12, 2019.

*2016 Nice truck attack: Understanding Prosocial Behaviours in the Event of a Terror Attack.* Presented at the Global Asia in Interdisciplinary Perspectives: Sustainability, Security, and Governance Conference, at Nanyang Technological University, Singapore, November 17, 2018.

*Cyber Hygiene in Singapore: A Preliminary Study.* Presented at the inaugural Home Team Mini Conference, at Ministry of Home Affairs, Singapore, April 9, 2018.

*NGOs and Local Crises: Perceptions to Crisis Response and Relief Efforts in Singapore.* Presentation at Social Resilience Research Roundtable, at National Security Coordination Secretariat, Prime Minister Office, Singapore, April 3, 2018.

*Updated on 19 September 2022*