

Curriculum Vitae



Dr Sheryl Chua Hwee Chin

Deputy Head, Public Safety and Security Programme
School of Humanities and Behavioural Sciences

Tel : +65 6240 8959

Education Qualifications

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| 2017 | Ph.D. (Psychology), Nanyang Technological University |
| 2012 | B.A. Hons (Psychology), Nanyang Technological University |

Academic and Professional Experience

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| 2021 - Present | Lecturer, Singapore University of Social Sciences |
| 2021 | Associate, Singapore University of Social Sciences |
| 2019 -2021 | Manager, Product Innovation & Insights, Institute for Human Resource Professionals |
| 2016 -2019 | Psychologist, Operations & Leadership Psychology Branch, Ministry of Home Affairs |

Memberships and Professional Activities

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| Ongoing | Editorial Review Board Member, International Journal of Disaster Response and Emergency Management (IJDREM) |
| Ongoing | Member, Register of Qualifications in Test Use (RQTU) |

Consultancy and Executive Experience

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| Ongoing | Co-PI for Programme Evaluation Study |
| Ongoing | Lead Researcher for Qualitative Component for 'Work, Well-being, and Resilience: Understanding Singapore's Mature Workforce' Project |
| Ongoing | Co-PI NTUC Consultancy Project on Slowing Workforce |
| Apr 2019 - Jun 2023 | Collaborator for WDARF Grant titled 'Work, Well-being, and Resilience: Understanding Singapore's Mature Workforce' Project |
| 2021 - 2022 | Research Advisor, Research & Data Division, Ministry of Communications and Information |

Research Interests

- Leadership
- Crisis Leadership
- Entrepreneurship
- Organisational psychology
- Gerontology
- Well-being

Selected Publications

Book

Khader, M., Tan, E., Toh, B., Diong, S.M., **Chua, H.S.**(2023) Crisis Leadership: A Guide for Leaders. Singapore: World Scientific. [doi: https://doi.org/10.1142/13028](https://doi.org/10.1142/13028)

Book Chapters

Chua, H.S.(2023). Defining Crises. In Crisis Leadership: A Guide for Leaders (pp. 3-19). Singapore: World Scientific. [doi: https://doi.org/10.1142/9789811262456_0001](https://doi.org/10.1142/9789811262456_0001)

Ang,D., **Chua,H.S.**, Khader, M.(2020).Gearing up for crises: Developing a crisis readiness questionnaire In Prepared for Evolving Threats: The Role of Behavioural Sciences in Law Enforcement and Public Safety Selected Essays from the Asian Conference of Criminal and Operations Psychology 2019 (pp.171-220). Singapore:World Scientific.

Chua,H.S., Khader, M., Tan,E. (2018). The Looming, the Creeping, and the Black Swan: Modern crises and recommendations for building resilience. In Learning from violent extremist attacks: Behavioural sciences insights for practitioners and policy makers (pp.475-498). Singapore: World Scientific. [doi:https://doi.org/10.1142/9789813275447_0025](https://doi.org/10.1142/9789813275447_0025)

Peer-reviewed Journals

Chua, H.S., Khader, M., Tan, E. (2019). Leading in a fat tail world: Modern crises & recommendations for leaders. Home Team Journal, Issue 9. Singapore: Home Team Academy.

Bedford, O., & **Chua, H.S.** (2017). Everything also I want: An exploratory study of Singaporean Kiasuism (fear of losing out). Culture & Psychology, 24(4), 491-511.[doi:10.1177/1354067X17693831](https://doi.org/10.1177/1354067X17693831)

Chua, H.S., & Bedford, O.(2016). A qualitative exploration of fear of failure and entrepreneurial intent in Singapore. Journal of Career Development, 43(4),319-334.[doi:10.1177/0894845315599255](https://doi.org/10.1177/0894845315599255)

Conferences

Chua, H.S. From Crisis Management to Crisis Leadership: The Role of an Effective Leader during a Crisis. Presented at the 2022 Australian & New Zealand Disaster & Emergency Management Conference, Australia. July 2022.

Chua, H.S. Development & Validation of the Perceived Crisis Readiness Scale. Presented at the 5th Asian Conference of Criminal & Operations Psychology, Singapore. July 2022.

Chua, H.S., Khader, M., Tan, E., Choo, B., & Chua, P.T. A systematic review of crisis leadership & critical incident management. Presented at the 4th Asian Conference of Criminal & Operations Psychology, Singapore. July 2019. Awarded with the 'Most Inspiring Oral Presentation'.

Chua, H.S., Khader, M. Leading in a fat tail world: Modern crises & implications for leaders. Presented at the 32nd British Academy of Management, Bristol, UK. September 2018.

Chua, H.S., Ho, M-H.R., Uy, M.A. Development and validation of entrepreneurial fear of failure. Presented at the 36th Babson College Entrepreneurship Research, Bodø, Norway. June 2016.

Chua, H.S. Kiasuism in Singapore: Fear of losing out. Presented at the 11th Biennial AASP and 52nd PAP convention, Philippines, Cebu. August 2015.

Bedford, O., **Chua, H.S.** Fear of failure in entrepreneurship in a Chinese society. Presented at the 123rd American Psychological Association Annual Convention, Toronto, Canada. August 2015.

Commentaries a& Media Queries

- Today Online, 'CNY bazaar: Police warn lockdowns may be needed to limit visitor numbers; experts say Chinatown presents unique crowd control challenges', 12 January 2023.
- Today Online, 'Marina Bay new year countdown: Some S'poreans eager to join celebrations after 2-year absence, not fazed by expected large crowds', 28 December 2022.
- Channel News Asia, 'Commentary: Are bystanders who film rather than intervene actually helpful?', 18 March 2022.
- Today Online, 'Why I have both fear of going out and fear of missing out in a pandemic', 23 Dec 2021.
- 8world, 奥密克戎毒株敲响警钟为何本地逛街人潮依然汹涌?, 11 Dec 2021.
- Todayonline, Explainer: As Singapore learns to treat Covid-19 as endemic, how do we deal with our fear of the virus?, 7 Oct 2021.

Others

- Guest Speaker, "Leadership, Adaptability, & Resilience in Crisis Management", at Civil Service College, Tianjin Eco-City (TEC) Programme, 13 June 2023.
- Guest Speaker, "Effective Crisis Leadership", at Civil Service College, MTI-SPO Programme 2022, 19 September 2022.
- Panellist, "Crisis Communications and Leadership", at SGSecure@Workplaces, 28 February 2022 & 13 September 2022.

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