

Terms and Conditions for SUSS RAISE Carnival 2025 - Entitlements, Gift & Prize Redemption

By participating in the SUSS RAISE Carnival on 8 August 2025, attendees agree to comply with the following Terms and Conditions, which govern all entitlement, gift, and prize redemptions.

1. Eligibility

- Redemption is open to all registered attendees of the SUSS RAISE Carnival 2025, subject to the specific redemption mechanics applicable to each entitlement, gift, or prize.
- Participants must be **physically present** at the event venue during the designated redemption period to qualify.

2. Goodie Bag, Carnival Passport & Coupons Redemption

- Each registered attendee is entitled to one (1) goodie bag, (1) carnival passport, one (1) set of snacks and traditional F&B coupons and one (1) set of Cash coupons while stocks last.
- For attendees who have registered accompanying family members, up to two (2) registered family members will also receive the same entitlements while stocks last.
- Carnival passports and coupons are **valid only on 8 August 2025** and are redeemable exclusively at designated booths as indicated.
- Lost, damaged, or stolen passports and coupons will not be replaced. All entitlements are non-transferable, non-exchangeable, and cannot be redeemed for cash.

3. Goodie Bag Eligibility & Collection Point

For more details, reach out to us through raise@suss.edu.sg.

Eligibility Group	Entitlement	Collection Point
SUSS Staff, Alumni, Associate Faculty (Individual)	1 Goodie Bag	SUSS Block C, outside Starbucks
SUSS Staff, Alumni, Associate Faculty (With family) *	Up to 3 Goodie Bags	SUSS Block C, outside Starbucks
Students and Community Partners (Individual)	1 Goodie Bag	Ngee Ann Polytechnic, Block 23
Students and Community Partners (With family) *	Up to 3 Goodie Bags	Ngee Ann Polytechnic, Block 23

Family members must be declared during registration. **The total entitlement of three (3) goodie bag includes that of the main attendee.*

4. Goodie Bag and Carnival Coupon Distribution Phases

The following distribution applies only to registered SUSS staff, alumni (capped at 10), and associate faculty (capped at 240):

First 500 attendees	<ul style="list-style-type: none"> • One (1) goodie bag, • One (1) carnival passport • One (1) set of snacks* • One (1) set of traditional F&B coupons • One (1) set of Cash coupons
Next 1200 attendees (501 to 1,700)	<ul style="list-style-type: none"> • One (1) goodie bag • One (1) carnival passport • One (1) set of traditional F&B coupons • One (1) set of Cash coupons
Following 150 attendees (1,701 to 1,850)	<ul style="list-style-type: none"> • One (1) goodie bag • One (1) set of traditional F&B coupons • One (1) set of Cash coupons
Final 450 attendees (1,851 to 2,300)	<ul style="list-style-type: none"> • One (1) set of traditional F&B coupons • One (1) set of Cash coupons

* The snacks coupon set is not applicable to students and community partners. *It is exclusively available to SUSS staff, alumni, and associate faculty.*

5. Descriptions of entitlements

A) Carnival Passport

- Each registered attendee will receive one (1) Carnival Passport (while stocks last), required for activity participation and gift redemptions

B) Traditional Snacks Coupon Set – \$6 Value

- Five (5) individual coupons, redeemable at the following booths: Mama Shop, Teh Tarik Man, Dragon Beard Candy, Kachang Puteh, Candy Floss
- Coupons are not redeemable for cash or exchangeable.

C) Traditional F&B Coupon Set – \$12 Value

- Six (6) individual coupons, redeemable at the following booths: Ice Kachang Ball, Chicken Rice, Tutu Kueh, Drink Stall, Rojak, Kaya Toast
- Coupons are not redeemable for cash or exchangeable.

D) Tingkat-Themed Coupon Set – \$5 Value

- Three (3) individual coupons, redeemable at the following booths: Mama Shop, Teh Tarik Man, Dragon Beard Candy

E) Goodie Bag

- Each goodie bag contains: One (1) drink, One (1) fan, One (1) snack
- Some bags may include additional retail vouchers. All goodie bags are non-transferable, non-exchangeable, and cannot be redeemed for cash or credit.

For more details, reach out to us through raise@suss.edu.sg.

6. Gift Redemption Mechanics

- “Gift” refers to the item redeemable upon successful completion of the carnival passport.
- Participants are only eligible for the type of carnival passport issued to them. Requests for changes or exchanges will not be accommodated.
- Redemption location is determined by the mechanics outlined in each passport and cannot be altered.
- One (1) gift may be redeemed per person, subject to the participant obtaining the required number of activity stamps as specified in the passport.
- Redemption is on a first-come, first-served basis and is subject to availability.
- A completed passport must be presented as proof of eligibility.

7. Lucky Draw Prize Redemption

- The lucky draw will be conducted during the Giving Day segment as well as at 1.30pm and 3.30pm at the outdoor carnival areas.
- Winners must be **physically present at the time of the draw to claim their prize**. Prizes not claimed during the draw will be forfeited.
- Winners must **present their carnival passport stub as a valid form of verification**.

8. Gift & Prize Items

- Gifts are non-transferable, non-exchangeable, and cannot be redeemed for cash or credit.
- The organisers reserve the right to substitute any gift item with another of similar value if the original item becomes unavailable.

For more details, reach out to us through raise@suss.edu.sg.

9. Redemption Period

- Redemption is valid only between 11:00am and 4:00pm on 8 August 2025 at the Redemption Booth based on the above table.

10. General Conditions

- The organisers reserve the right to disqualify any participant who is found to have breached these terms or misused the redemption system.
- The organisers shall not be held responsible for any loss, damage, or injury suffered during or arising out of the use of the gift item.
- The organisers' decision on all matters relating to the redemption is final and no correspondence will be entertained.

11. Privacy Notice

- By participating, you agree that your personal data may be used for event-related purposes, in accordance with Singapore University of Social Sciences' privacy policy.